

# ARPITH BINSÄ

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## Proffesional Summary

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Dedicated and hardworking individual with experience in warehouse operations and cusomter service. Currently pursuing Computer Science degree with strong problem solving skills and the ability to work effectively in a fast paced environment. Proven track record of improving operational efficiency and managing high-volume workloads.

## Education

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### Bachelor's of Computer Science

Gisma University of Applied Sciences, Berlin, Germany **Expected graduation - 2027**

## Work Experience

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### Warehouse Worker (part-time)

**October 2024 – January 2025**

*Amazon GmbH, Hoppergarten, Germany*

- Supported daily warehouse operations including sorting, packing, and inventory management.
- Ensured timely delivery of up to 160,000 packages per shift.
- Consistently performed tasks with excellence and volunteered for overtime to ensure smooth operations.
- Collaborated effectively with team members and supervisors.

### Pharmacy Assistant (Part-time)

**June 2020 – August 2023**

*Santhosh Medicals, Kerala, India*

- Balanced part-time work with school studies while gaining valuable customer interactions with a diverse clientele.
- Led a complete redesign of outdated inventory management and billing systems.
- Achieved significant reduction in customer attrition and nearly achieved 100% efficiency during peak hours

## Key Skills

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- **Customer Service:** Resolved Customer inquiries and issues quickly and efficiently
- **Time Management:** Effectively managed multiple tasks while meeting tight deadlines
- **Teamwork:** Collaborated with supervisors and team members to ensure smooth operations
- **Problem Solving:** Identified challenges and provided guidance to ensure efficient task completion
- **Inventory Management** Experience with stock control and audit procedures

## Key Achievements

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- Successfully managed smooth operations during 2024 holiday peak season with 800% traffic increase
- Reduced inventory discrepancies by 10% through careful management and regular audits
- Redesigned pharmacy systems leading to improved efficiency and reduced customer loss

## Languages

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- English: Fluent (C1 level)
- German: Learning (A2 level)

## Volunteer Experience

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### **NSS Volunteer and Group Leader**

**2021 – 2023**

*National Service Scheme, Technical higher Secondary School*

- Completed 100 hours of public service including event management and community surveys
- Elected as group leader by peers for demonstrated leadership qualities and commitment
- Conducted interviews and supervised public surveys and census activities